



## Putting Safety First for the Next Generation

As part of our commitment to the communities we serve, keeping our kids safe — especially with more traffic on the roads — is on top of all our minds. Idaho Power has been a long-standing leader in helping to keep the roadways safe — and that effort continues today, strengthened by working with trusted partners across our communities.

### Tackling Distracted Driving

Long before it became law, we had a company policy not allowing the use of cell phones while driving. We created a “Just Drive” campaign with KTVB to

encourage local businesses to do the same and educated teens on the hazards of impaired and distracted driving.

We also joined the Idaho Transportation Department in their Shift Idaho campaign to keep phones down, eyes up, and reduce the number of crashes on roads. We hope you’ll join us in focusing on distraction-free driving.

### Supporting Safe Paths to School

Last year, we partnered with the Ada County Highway District, St. Luke’s Health System, Boise Police Department, and COMPASS to highlight fun, healthy, and safe ways of getting to and from school as part of National Walk and Roll to School Day. We handed out reflective “Be bright, be seen” bracelets to kids to increase their visibility on their way to school.

Earlier this year, we were thrilled to donate an e-bike to our community safety partner, Treasure Valley Safe Routes to School, with a matching donation from St. Luke’s. These bikes will be used to help train kids how to safely navigate this faster technology.

This year, we’re also donating 1,000 LED bike lights to be given to kids who receive a bicycle helmet from the Boise Police Department or St. Luke’s at locations across our service area.

### Teaching Kids Electrical Safety

Our work keeping kids safe wouldn’t be complete without talking about electrical safety. That’s why our education and outreach energy advisors offer free safety presentations to classrooms across our service area (and adult groups, too!).

From beginning concepts about electricity to safe behaviors around power lines and electrical equipment, these presentations give kids the foundation they need to make lifelong safe choices.

You can view class offerings and find local contact information to request a presentation on our website at [idahopower.com/learn](http://idahopower.com/learn).



# Keeping Rates Low — and Help Within Reach

Idaho Power proudly offers some of the lowest energy prices in the nation. We work hard to keep our rates 20 to 30% lower than the national average, and our residential customers pay an average of just \$3.81 a day for electricity. That's less than 16¢ an hour for heating and cooling, keeping the fridge cold, watching your favorite show, and powering all your devices.

About 60% of your bill pays for generating the electricity you use — the actual cost of turning water, gas, or sunshine into reliable power. The remaining 40% covers the costs to safely deliver energy to your home, as well as the people and services that keep you connected and supported.

While keeping prices low is one of our top priorities, we know life sometimes brings financial hardship. That's why we have resources and programs to assist our customers with their energy bills. Visit [idahopower.com/energyassistance](http://idahopower.com/energyassistance) or call Customer Care at 208-388-2323 or

1-800-488-6151 to talk through your options and set up a plan that works for you.

## Project Share Bill Assistance

Funded by donations from Idaho Power customers and shareholders, Project Share can provide up to \$450 once per year to help pay your energy bill.

## Payment Arrangements

You can set up a payment plan to give you extra time or split your balance into smaller, more manageable payments.

## Winter Protection Program

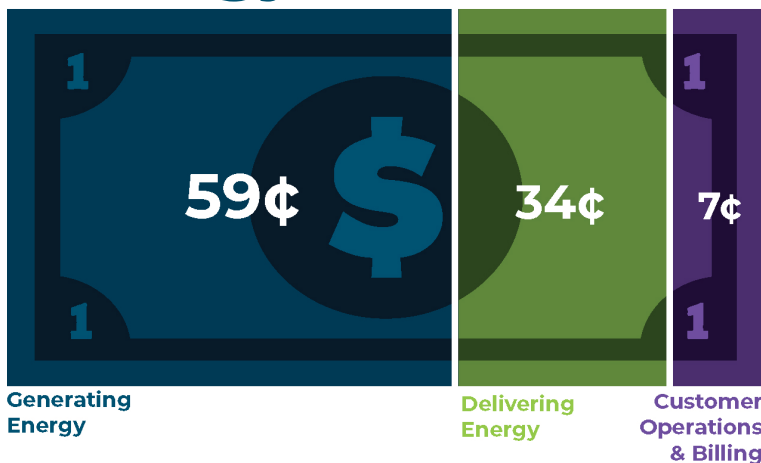
Qualified customers are protected from disconnection December through March.

## Low-Income Home Energy Assistance Program (LIHEAP)

This federally funded bill assistance program can assist qualified households. You can find your local agency on our website.

## How Your Energy Dollar is Spent

Breaking down what customer' base rates pay for.



## From the Electric Kitchen Turtle Brownies

- 1 package German chocolate cake mix
- 1 package caramels
- 1 package chocolate chips
- 1 can condensed milk
- ¾ cup melted margarine
- 1 cup chopped nuts

Combine 1/3 cup milk, margarine, and cake mix. Press half of mixture into 9x13-inch dish. Bake at 350° for 6 minutes. While baking, melt caramels with 1/3 cup condensed milk and set aside.

Remove cake, sprinkle chocolate chips and nuts over top. Cover with caramel sauce and remaining cake mixture. Bake 15–18 minutes.

*Recipe selected from Idaho Power's Centennial Celebration Cookbook.*



October 2026  
Dessert

[idahopower.com](http://idahopower.com)

## Quick Tips to Know **BEFORE** an Outage

The average Idaho Power customer is without power for fewer than 4 hours a year. But extreme weather or wildfires can cause outages to last for hours or even longer. Be ready for any outage by following these tips.

**Go to Idaho Power's YouTube channel to watch short videos of these tips!**

## Know How to Operate your Garage Door without Power

If you have an electric garage door, don't get stuck in or out during a power outage.

- To get into your house, always have a house key on hand.
- To open your garage door, pull the red release cord until it clicks.
- Lift the door from the bottom.
- When the power comes back on, pull the cord back toward the opener to reset it, then test it!

## Create a Home Outage Kit

It's simple, quick, and can be a fun family activity! Include these items:

- Flashlights with extra batteries
- Matches
- Blankets
- Bottled water
- Non-perishable food (canned goods)
- Non-electric can opener
- If needed: Baby food, formula, and diapers and pet food
- First-aid kit and any prescription medications
- Battery or solar-powered radio, fans, and chargers for your devices

## Did You Know?

Idaho Power's safety program has been in place since 1927 — roughly four decades before the Occupational Safety and Health Administration existed!

Please recycle this newsletter.