



Safety First: What It Means for You and Our Communities

"Safety is in everything we do here. It's in responding to outages, of course, but it's also in how we drive around town. We're always thinking about it — ensuring not only the public's safety, but our own." —Idaho Power Lineman

At Idaho Power, "Safety First" is one of our core values. It stems from the inherent danger of our industry — working with electricity — but it's become a staple of our company's culture for all employees.

In Our Communities

Our commitment to safety goes beyond our employees; it reaches every customer and community we serve. We start early — with kids. Through fun, interactive presentations at elementary schools, we teach children how to stay safe around electricity. (Remember Ouch the Outlet from when you were young?)

For adults, we take action in meaningful ways: donating AEDs,

restocking medical supplies for rural ambulances, and supporting first responders in smaller towns.

In many of our rural communities or along roadways, our employees are often the first on the scene of emergencies. Most are trained in providing CPR and basic first aid. In remote Hells Canyon, our employees respond to emergencies monthly.

Our Safety Professionals

We have a dedicated team of safety professionals who train employees to ensure we adhere to our high safety standards. They can also be seen in the community, along with our energy advisors, giving presentations on how electricity works and how to stay safe.

Mitch Butler, a safety professional who has been with Idaho Power for over 20 years, works in Hells Canyon. His genuine concern for others' wellbeing can be seen in everything he does.

"Being a safety professional at Idaho Power means being part of a culture where 'Safety First' isn't just a priority — it really is a core value. Our employees

and customers are the heart of our work, and their wellbeing drives everything I do. The challenge — and the reward — of this role is that success is measured by what doesn't happen: the accidents prevented, the injuries avoided, and our employees going home to their families as healthy as they came to work."

Recognizing Employees

If you're ever in the lobby of our corporate headquarters building in downtown Boise, you'll notice a large display plaque on the wall dedicated to employees, like Mitch, who have gone above and beyond to help ensure the safety of others.

After a recent incident, our President and CEO Lisa Grow thanked employees who provided emergency CPR for a customer in dire need. "Your actions show who we are as a company, and that the heart of our company truly is us showing up for others when they need us the most."

When you see an Idaho Power truck — all with Safety Is a Value on the side — know there is someone nearby who puts safety first and will be there to help if you ever need it.



Mitch discussing safety with high-school students at an Apprenticeship Week Open House.



Damage from a car accident with a power pole.

Timely Tips for Winter Safety

Winter Driving

Each year, icy roads and distracted driving cause hundreds of collisions between vehicles and power poles — and just as many outages. We want our customers to stay injury free and avoid costly damages. That's why our primary tip for winter-weather driving is simple: slow down and limit distractions. We encourage parents to talk with new drivers about this as well.

Downed Power Lines

Do you know what to do if you come across a power line on the ground? Downed power lines often result from car accidents, but they can also fall due to stormy weather or heavy snowfall.

If you encounter a downed power line, here's what to do:

- Assume it is energized and dangerous.
- Stay as far from it as you can — at least 100 feet. Immediately call 911.
- NEVER touch a downed line or use any object to move a downed power line or objects touching the line.

- If someone touches a downed power line, do not touch or try to rescue them. You risk becoming a victim yourself. Call 911 immediately.

If you are in a vehicle near a downed power line or with the line on your car:

- Stay inside the vehicle until help arrives, and tell other passengers to do the same.
- Warn others not to touch the vehicle and ask them to call for help.
- If you must leave the vehicle because of a fire or other life-threatening situation, jump out and as far away as possible with both feet landing on the ground at the same time. DO NOT touch the vehicle and the ground at the same time. Keeping your feet together, shuffle as far away from the scene as possible — at least 100 feet.

Knowing what to do in this situation can — and does — save lives.

From the Electric Kitchen Lemon Quick Bread

- 2 tsp baking powder
- 1½ cups white flour
- ¾ cup whole wheat flour
- ¼ cup oil
- 2/3 cup sugar
- 2 eggs
- 2 tsp grated lemon rind
- 1 cup skim milk

Glaze:

- 3 Tbsp fresh-squeezed lemon juice
- ½ cup powdered sugar

Preheat oven to 350°. Lightly oil a 9x5-inch loaf pan. In a medium bowl, stir together baking powder, white flour, and whole wheat flour. In another bowl, beat together oil, sugar, eggs, and lemon rind. Add milk and mix thoroughly. Pour liquid ingredients into flour mixture and stir until just moistened. Pour into loaf pan and bake for 60 minutes or until wooden toothpick inserted into the center comes out clean. Mix powdered sugar with lemon juice until smooth. Pour over warm bread. Cool and remove from pan. Makes one loaf, around 16 slices.

Recipe selected from Idaho Power's Centennial Celebration Cookbook.



February 2026
Dessert

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Partnering with Firefighters



This fall, Idaho Power partnered with the Boise Fire Department to stage a fire drill at the company's downtown headquarters. At nine stories tall, the building is considered a high-rise, which has different safety protocols for both the employer and the fire department.

The exercise had firefighters from several stations responding to alarms, sweeping the building floor by floor (some filled with heavy smoke from a machine), rescuing hidden dummies, and simulating extinguishing flames. Idaho Power employees evacuated and added a real-life factor to the drill.

"We don't get to drill in high-rise commercial buildings very often, so when we do it's a huge benefit. One of the components we are typically missing is people," said Boise Fire Captain Shane Nelson. "This has been a huge benefit to us, working with Idaho Power, where we can incorporate people and see how our operations are affected."

Angelique Rood, Idaho Power VP of Corporate Services and Communications, also appreciated the collaboration. "This drill supported our culture of safety first and offered our employees a chance to test their response in a stressful situation and see our safety procedures in action. We appreciate this unique opportunity to partner with Boise Fire and are grateful for the work of our emergency responders in our communities."

Did You Know?

On average, our prices are 20-30% below the national average.