



Idaho Power Safety Team

Putting Employee and Customer Safety First

Safety is one of Idaho Power's core values. It is critical to our employees who work to keep the power on, and it's important to our customers at home and work who depend on us for reliable electricity.

That's why we have a team of employees across our service area who have a passion for safety and are dedicated to looking out for us — and you!

"My passion for safety comes from wanting people to go home whole to their families every night, and for every customer to feel safe and valued. Electricity is unique — you can't hear it, see it or smell it. My team and I are dedicated to upholding our safety culture and keeping our communities safe."



— Shawn Kendall,
Safety Director

Our safety professionals cover a lot of ground. Their tasks range from ensuring employees have proper

office ergonomics to overseeing the safe installation of power poles.

As part of their daily job duties, they identify potential hazards, analyze data for trends and recommend solutions that address root causes of potential safety concerns. They oversee our safety processes and ensure we're compliant with federal, state and local regulations.

Idaho Power safety professionals also provide a crucial link to ensure safety extends beyond our employees and into our communities. They develop relationships with community partners and other utilities to foster a mutual understanding of safety issues.

They develop and present classroom and hands-on training, including for first responders learning to safely handle utility emergencies. And you'll often find them at community fairs or events, standing by to educate and listen.

Like many of our field employees, our safety professionals are all CPR/first aid certified — a handy skill to have in an emergency. In fact, in the past couple years, two of our safety professionals helped save lives on separate occasions.

We feel lucky to have this team of employees looking out for all of us, and we know we're better able to provide energy when safety is at the forefront.

If you have a safety concern, reach out to your local energy advisor, who will work with our safety team to help. You can find your energy advisor by visiting idahopower.com/energyadvisor, or by calling us at 208-388-2323 or 1-800-488-6151.

Timely Tip

If you're planning on decorating for upcoming holidays using lights or yard inflatables, inspect your electric cords. Discard any cords with damaged wires, and if you're using products outside, check they are marked for outdoor use and are plugged into ground-fault circuit interrupter (GFCI) outlets.





Kids Safety Corner



Teaching kids about electrical safety is so important, and we want to help make it easy for you.

For elementary school children, our education and outreach energy advisors offer free classroom safety presentations. Topics range from basic concepts of electricity and its safe use around the home to high-voltage safety demonstrations. For older students and adults, we offer a presentation centered on electrical safety in our communities.



How We Keep the Grid Safe & Reliable

Part of keeping customers and our communities safe involves keeping the grid safe, as well as ensuring you know how to stay safe around the grid. Our grid investments also help ensure you can count on getting the energy you need, when you need it.

How Idaho Power Protects the Grid

- We monitor the grid 24/7, and employees stand ready to respond in case of an emergency.
- We proactively inspect and regularly maintain our equipment using visual inspections, thermal imaging, drones and helicopters.
- We replace power lines buried in the dirt and install them in more modern, safer conduit.
- We protect against wildfires by wrapping wood poles in high-risk areas with fire-resistant mesh, installing spark prevention units and trimming trees to keep them away from power lines. In some places, we replace wood poles with steel ones.
- Before planting trees, look up to ensure their growth won't interfere with power lines.
- Two days before digging, call 811 to mark underground utility lines.
- Do not spray water or sprinklers on power lines or equipment.
- If you're moving long equipment, like ladders or irrigation pipes, carry them horizontally.
- Don't store tall or stacked objects, like hay bales, under power lines.
- If you come upon a downed power line, stay back at least 100 feet and call 911. Never touch the line or use any object to move the line.
- Stay the legally required distance back from overhead lines (at least 10 feet, depending on voltage). If you do not know the line's voltage, call us at 208-388-2323 for assistance.

How to Stay Safe Around Electrical Equipment

- Be aware of power lines, and remember they are high in the air or buried in the ground for your safety.

At-Home Resources

Sometimes the best way to talk about important topics is by having some fun. Visit idahopower.com/athomeactivities to download resources that can spark good safety conversations and keep the little ones entertained for an afternoon, including:

- Electrical safety word search
- Find your way to the safe zone
- Can you spot the dangers?
- Safety-themed coloring sheets

Idaho Power is committed to helping keep our communities safe. For more information, visit idahopower.com/safety.

From the Energy-efficient Kitchen

October 2023
Breakfast

Pumpkin Pancakes

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| 2 cups flour | 2 tsp baking powder |
| 1½ cups milk | 1 tsp baking soda |
| 1 cup canned pumpkin | 1 tsp ground allspice |
| 1 egg | 1 tsp ground cinnamon |
| 2 Tbsp brown sugar | ½ tsp ground ginger |
| 2 Tbsp oil | ¼ tsp salt |



In a large bowl, whisk all dry ingredients together. In a medium bowl, combine milk, pumpkin, egg and oil. Combine wet ingredients and dry ingredients and stir until free of lumps.

Lightly coat a griddle or skillet with nonstick cooking spray and heat to medium. For each pancake, spread ¼ cup of batter into a four-inch circle and cook until golden brown. Makes six servings.

Recipe selected from Idaho Power's Centennial Celebration Cookbook.

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