

How Idaho Power Protects the Grid — and You Can Too

Idaho Power customers experienced less damage in recent wildfire seasons than many of our neighbors, but our company still remains vigilant in our mission to reduce the risk of wildfire and protect the grid. As the snow recedes and another fire season approaches, we're renewing our efforts and rolling out new measures.

“Wildfires are almost twice as common in our service area as they were 40 years ago,” said Jon Axtman, Transmission and Distribution Engineering and Reliability Senior Manager. “The work we're doing is an important part of Idaho Power's long-term plan to make our grid safer, reduce wildfire risk and continue our long tradition of reliable, affordable energy.”

Last summer, our crews worked hard to keep the grid safe across Idaho Power's service area, which covers most of southern Idaho and eastern Oregon. They installed equipment like Spark Prevention Units and special fuses that keep hot particles

from hitting the ground in case of a fault in the line.

As the Moose Fire raged near Salmon, Idaho, our crews protected wooden poles in the area by wrapping them in a fire-resistant mesh. Those were just a few of the more than 1,000 poles Idaho Power wrapped in 2022.

Our wildfire team monitored the weather, focusing on the highest-risk areas. We'll build on this work in 2023. We're also testing new technologies, like satellites to detect trees growing too close to our lines; artificial intelligence to tell us when wildfires have started and quickly notify first responders; and computer modeling of wood poles to ensure they stand up to high winds.

We'll continue monitoring for rare conditions that could require a Public Safety Power Shutoff, (PSPS). A PSPS is when a company like Idaho Power proactively turns off power to a small area where wildfire risk is high due to extreme weather conditions. The outage is a last resort measure

to protect customers, communities, employees and equipment from wildfire. We did not call a PSPS last year.

Customers play a big role in preventing wildfires, too. Idaho's mountains, rivers and lakes are among the best parts of living in Idaho. It's on all of us to protect these special places from wildfire.

Whether you're camping in the woods or enjoying a day at the lake, a few simple precautions go a long way to protect you, your family and the places you love from fire:

- Monitor and obey fire restrictions
- Use designated fire rings at campgrounds
- Fully extinguish campfires
- Prevent trailer chains from dragging on the road
- Never park or start a vehicle on dry grass
- Never throw cigarettes out of a vehicle

For more information, visit idahopower.com/wildfire.

Plan Now for Your Unique Outage Needs — Just in Case!



Idaho Power is proud to keep the lights on 99.9% of the time, but power outages do happen. While most outages are brief, some can last for hours or even days in the case of severe weather, wildfires or vehicle collisions.

While there are some basic preparations that can help everyone, it's especially important for you to think through your individual needs.

- If you or your family members have special medical needs, such as refrigerated medicine or electrically powered medical equipment, make a plan for what you will do in an extended outage. This could mean finding a place you can go during an outage or buying a backup generator.
- If you depend on well pumps for water, have extra water and ice blocks on hand for livestock water, if needed.
- Know how to manually open and close any electric garage doors or security gates in case you need to leave your home.
- Sign up for outage alerts and ensure your contact information is up-to-date.

Everyone can benefit from building an outage kit and keeping it stocked year-round. Here are some suggested items:

- Bottled water (five gallons per person)
- Matches
- Blankets
- Non-perishable food (canned food, crackers, etc.)
- Non-electric can opener
- Baby food or formula and diapers
- Pet food
- First-aid kit
- Prescription medications
- Battery- or solar-powered chargers for your devices (phones, tablets, etc.)
- Battery-powered radio, clock and fans
- Flashlights
- Extra batteries
- A block of ice in the freezer

To learn more about how to ensure you and your family are ready in case of a power outage, visit idahopower.com/outagetips.

From the Energy-efficient Kitchen

May 2023
Dinner

Lime Ginger Grilled Chicken

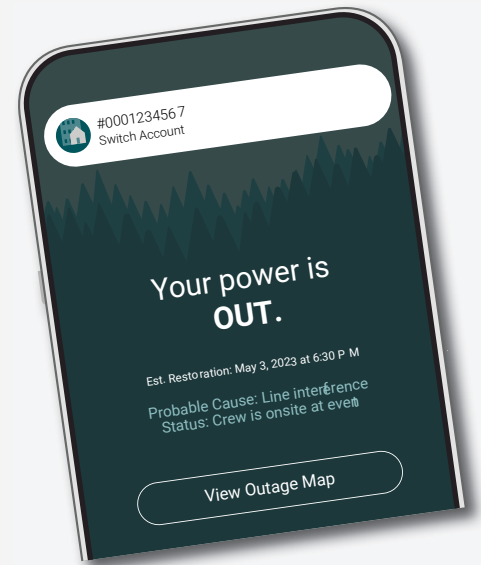
- 4 boneless, skinless chicken breasts
- 1/3 cup fresh lime juice
- 1 Tbsp grated lime peel
- 2 tsp olive oil
- 1½ tsp minced garlic
- 1½ tsp grated ginger
- ½ tsp salt
- ½ tsp ground black pepper



In a gallon-sized zip-top bag, combine minced garlic, ginger, lime peel, lime juice, olive oil, salt and pepper. Mix thoroughly. Place chicken in bag, cover with marinade mix and refrigerate for 1-2 hours.

Preheat grill to medium. Remove chicken from bag, place on grill and cook for 20–25 minutes or until cooked through. Makes four servings.

Recipe selected from Idaho Power's Centennial Celebration Cookbook.



Can We Reach You During an Outage?

If your power goes out, we're dedicated to getting you up-to-date information. Help us make sure we can reach you!

Update Your Contact Information

If you already have a My Account profile, go to idahopower.com/contactupdate and update or confirm your phone number and email address.

Don't have My Account yet? Grab your Idaho Power account number and head to idahopower.com/myaccount to set up an online profile. We'll walk you through a few easy steps to get started.

You can also update your information in the space provided on the bottom of your bill or call us at 1-800-488-6151.

Sign Up for Outage Alerts

While you're in My Account, sign up for outage alerts to be notified any time an outage impacts your home or business. You can also sign up for alerts when your bill is past due or reaches a set monthly amount.

Download Our App

The Idaho Power mobile app is a free, convenient tool you can use to track power outages impacting your home or business, receive push notifications and view real-time information on the outage map (along with so much more!). Learn more at idahopower.com/app or download it today from your app store.