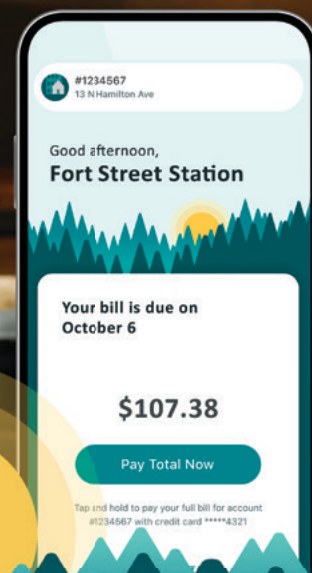


Suzy Sullivan
Owner, Fort Street Station



Manage Your Business on the Go ...with the New Idaho Power Mobile App!

The new Idaho Power mobile app is a free, convenient resource our customers can use to pay their bill, access account information, receive account and outage notifications and more!

One customer who is pleased with the convenience of the app is local small business owner Suzy Sullivan. Suzy and her husband own Fort Street Station Public House, a neighborhood restaurant located in Boise's North End. A tremendous amount of work goes into managing a restaurant, from ordering fresh ingredients to scheduling staff to doing behind-the-scenes work that diners never see.

"Like any small business owner, I am my own IT, HR, accounting, marketing, janitorial and maintenance — always maintenance," Suzy said. "There's a lot to juggle, and technology helps me stay efficient and allows me to work from wherever I am, whenever I can."

Suzy uses several mobile apps to help manage her business. Social media apps help her stay in touch with customers, another app is for scheduling and securely communicating with employees and different vendor apps help her order, track, and pay for food and supplies around the clock.

The Idaho Power app goes with Suzy no matter where she is, so she can check on the restaurant's power status, energy use and monthly payment information, whether she's greeting eager diners at the front door or running around town picking up chopsticks for the new Asian noodle bowl entrée.

"The app has been really helpful," Suzy said. "It was simple to set up, and I was able to link both my personal and business accounts. The most valuable part of the app for me is the outage feature that alerts you when there is

a power outage, planned or unplanned."

Suzy recommends using the Next Estimated Bill and Billing History information available in the app to help with financial planning and budgeting, as well as Paperless Billing and Auto Pay to help you never miss a payment. Residential and small business customers can even sign up for Budget Pay in the app. With Budget Pay, your monthly payments are the same each month, making your budget much easier to manage.

"What I love most about Fort Street Station is the local vibe, and getting to know our regulars," Suzy said. "I can't wait to share the app with folks I know might find it useful."

To learn more about the app and its convenient features, visit **idahopower.com/app**.

YOU HAVE THE POWER.

Access everything you need to manage your Idaho Power account from the convenience of the mobile app.



Log in using touch or face ID



Track your energy use to help identify opportunities for energy efficiency and savings



Save payment methods for quick, secure payments



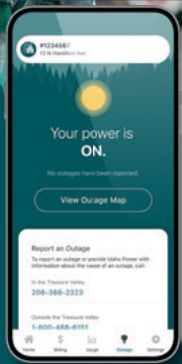
Track power outages and view the outage map



Sign up for billing and payment programs



Sign up for and receive outage and billing push notifications



While you're in the app, make managing your Idaho Power account even easier by signing up for convenient programs...

Paperless Billing

Paperless Billing is fast, convenient and better for the environment. With Paperless Billing, we'll send you a monthly email with links to view and pay your bill, as well as links to important Idaho Power news and customer information.

Sign up on the Billing tab.

Auto Pay

With Auto Pay, you never have to worry about paying your bill on time. We'll automatically withdraw your monthly bill amount from your bank account on your bill due date.

Sign up on the Billing tab.

Budget Pay

Budget Pay is designed to help you manage your monthly budget. You are still charged for the account's actual electricity use, but pay the same set amount every month.

Visit the Billing tab in the app to view your monthly Budget Pay estimate and to sign up.

Outage and Billing Push Notifications

Push notifications are an easy way to get the latest information on your account or service. We'll notify you when your bill is past due, you reach a set monthly bill amount or an outage impacts your home or business.

If you would prefer to receive outage or billing alerts via text or email, please sign up at idahopower.com/alerts.

From the Energy Efficient Kitchen

October 2022
Dinner

Fresh Fish & Chips

Ingredients

2 lbs of fresh-caught, boneless fish fillets (crappie, perch or trout work best)
One bag of Louisiana Fish Fry Cajun batter (or similar, cornmeal-based breading)
Vegetable oil (enough to cover the bottom of a large pot, two inches deep)

Directions

Heat oil on stovetop over medium heat.
Roll rinsed fillets in batter, coating all sides evenly.
Cook fillets by submerging in oil and frying for 3-4 minutes per side, turning with tongs.
Drain cooked fillets on paper towels or newspaper.
Garnish fish with fresh lemon wedges. Serve with fries or tater tots, which can cook in the oven or air fryer while the fish is frying. Makes six servings.

