Connections





Meet Idaho Power's Education and Outreach Energy Advisors

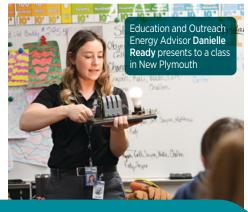
Idaho Power's education and outreach energy advisors (EOEA) work year-round with schools, businesses and community and civic groups to share how Idaho Power delivers reliable, affordable, clean energy to southern Idaho and eastern Oregon.

In the past, the team of four spent most of their time in classrooms, presenting to younger children. But over the last few years, they've been focusing on connecting with older students and adult groups, too.

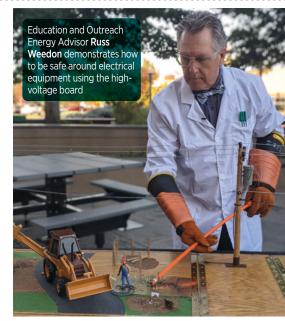
"Our presentations for adults cover such a wide variety of topics. From being prepared for power outages to exploring technologies used to generate and deliver electricity — there's something for every group to learn," said Danielle Ready, EOEA for western Idaho and eastern Oregon. "The energy industry is fascinating, and our visits are a great opportunity for customers to ask questions and learn more about our work in their communities."

When the team isn't presenting to classes and community groups, they're organizing Idaho Power participation in community events, coordinating employee volunteer activities and delivering charitable donations. They also participate on many boards throughout Idaho Power's service area. Angela Miller, EOEA for the southern and eastern regions, is involved with the Magic Valley Ronald McDonald House, Idaho System for Educational Excellence, Idaho First Robotics and more. She also works closely with the Idaho Commission on Hispanic Affairs on its annual community events.

"I travel thousands of miles a month visiting teachers and community members in every town I represent," Miller said. "I believe in the power of community and looking out for our friends and neighbors in even the most remote towns we serve, because they matter to me."



Comments about *Connections* are welcome at idahopower.com or Corporate Communications, P.O. Box 70, Boise, ID 83707.



All of our free education and outreach opportunities can be found in the latest version of our *Community Education Guide*, available at **idahopower.com/learn**. You can also email **learn@idahopower.com** for more information or to schedule a presentation.

Lee esta edición de Connections en español a idahopower.com/connections.



From Your Trusted Energy Advisor -Tonia Dyke

Idaho Power has a dedicated team of energy advisors to help all our customers, from residential and small business to irrigation and industrial, understand their energy use and manage their account. Whether it's a question regarding your bill or how to save energy, we're here for you!

Key Account Energy Advisor Tonja Dyke has worked with a wide range of customers over her 23-year career with Idaho Power. Before starting in her newest role supporting large industrial customers with their energy saving goals, Tonja helped irrigation customers participate in our energy efficiency and demand response programs.

We recently caught up with Tonja to ask how she and her fellow energy advisors help support our customers and their evolving needs.

From the Energy Efficient Kitchen

Garden Pasta Salad

Salad

12 oz rotini pasta

6 oz marinated artichoke hearts, halved and drained (save oil for dressing)

4 medium tomatoes, chopped

1 can pitted black olives

1 red onion. diced

- 1/2 cup radishes, sliced 1 cucumber, cut into chunks
- 1 green pepper, diced

1 cup Provolone or Monterey Jack cheese, cubed

1/2 tsp black pepper

Cook pasta, then drain and rinse in cold water. Mix dressing ingredients and stir into pasta. Add all other ingredients except cheese. Refrigerate for several hours. Add cheese just before serving. Serves 12.

Recipe selected from Idaho Power's Centennial Celebration Cookbook.

What is your role as an energy advisor?

My role is to maintain strong relationships with customers and everyone at Idaho Power who supports them. I meet with customers about energy use, help them understand their bills, share information about how they can benefit from Idaho Power's energy efficiency programs, including our demand response programs, and coordinate scheduled maintenance outages that impact their home or business. I also help customers identify energy-saving solutions for their expanding businesses.

What is your favorite part of your job?

I enjoy meeting our customers and working with them to find viable solutions for their energy needs. Idaho Power strives to find the best solutions for addressing customer concerns, and this career allows me the opportunity to translate those solutions into action. Through my daily interactions with customers, I want them to know that they matter to me, and their energy needs are important to both myself and the company.

What are the top three ways an energy advisor can help a customer?

- 1. Understand their monthly bill and identify solutions for energy needs.
- 2. Help customers sign up for tools and resources to help them manage their account, like our new mobile app, outage alerts and paperless billing.
- 3. Educate customers on Idaho Power's energy efficiency and demand response programs. There are programs for every customer, whether you're a renter, a small business owner looking to upgrade your lighting, or an irrigator participating in the Irrigation Peak Rewards program.

Idaho Power's trusted energy advisors are always available to help. Find your local energy advisor at idahopower.com/energyadvisor.



Dressing 1/2 cup salad oil (from artichoke hearts) ¹/₂ cup vinegar ¹/₂ tsp crushed, dried basil

- 1/2 tsp salt

visit idahopower.com/tours or email

tours@idahopower.com

To plan your next group tour,



Join Us for a Tour!

Have you ever wondered how electricity is made or wanted to know more about Idaho Power's work supporting fish populations in the Snake River? Plan a tour for your classroom, civic group or business at one of our power plants or fish hatcheries.

