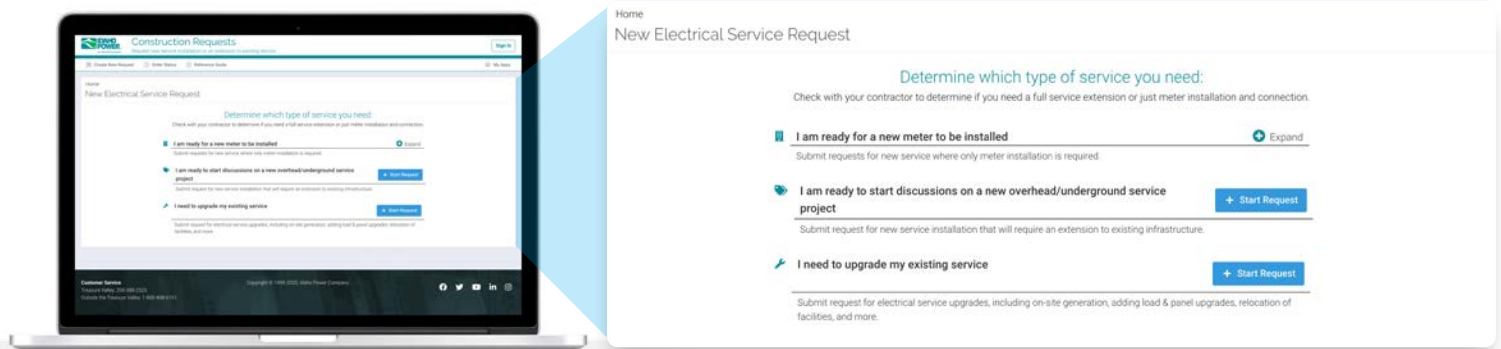


Idaho Irrigation news

Keeping Our Agricultural and Irrigation Customers Informed

August 2020

Sign Up For New or Upgraded Service



Idaho Power appreciates our irrigation customers and we've been listening to your feedback. We want to make doing business with us simpler. One of the ways an irrigation customer connects with Idaho Power is by requesting new or upgraded service – and we've made improvements in how we deliver this service.

Following is the process for irrigation customers to request new or upgraded service through idahopower.com/servicerequest:

1. Fill out the form and click "Submit Request".

Note: Customers may also call the Customer Interaction Center (208-388-2323/1-800-488-6151) to begin the service request.

A service specialist contacts the customer to verify the request was received and that a

distribution designer will schedule a meeting to assess the requirements of the request in one to seven days.

2. The distribution designer prepares plans and an estimated cost quote, including the engineering fee.
3. The customer is asked to sign the Consent to Engineer Form.

Note: This authorizes Idaho Power to provide a firm cost estimate and to collect engineering fees from the customer. Idaho Power will not proceed with the design and cost quote if the customer does not sign the Consent to Engineer Form.

4. The customer receives notification of documents for signature and payment required in Idaho Power's online Customer Portal or from the distribution designer.

Note: The work will be scheduled after Idaho Power receives payment for the estimated cost quote for engineering and construction. The estimate is valid for 60 days.

5. The customer receives notification of the construction timeline.
6. The distribution designer informs the customer about required permits to connect from the state or other municipality.

Note: Generally, a service request for construction completion requires 14 weeks. Easements and rights of way may require additional time (sometimes months). Prompt response to requests from the customer keeps the timeline as short as possible.

Energy Efficiency Incentives for Irrigators

Do you have worn out sprinkler parts? Are you looking to reduce your electricity bill by using power more efficiently? Idaho Power pays cash incentives to repair or upgrade qualifying equipment. It's easy, simply purchase the replacement parts, and submit your invoice with an application. Incentives are available for up to one year from the date of your purchase. Check out our application online at idahopower.com/irrigation with the **newly added electronic signature** option.

Here's a list of eligible parts and the cash incentive for each:

Replacement Parts Options	Cash incentive per Item
Flow control nozzles	\$1.50
New nozzle	\$0.25
New or rebuilt sprinkler heads	\$2.75
New or rebuilt wheel-line levelers	\$0.75
New pivot sprinkler package (head, nozzle and regulator)	\$8.00
New drains for wheel lines and pivots	\$3.00
Gaskets for wheel line, hand lines and portable main lines	\$1.00
Wheel line hubs for Thunderbird wheel lines	\$12.00
Pivot goosenecks with drop tubes	\$1.00
Cut and press and weld pip repair (per joint)	\$8.00
Center pivot-base boot gasket	\$125.00

We also pay incentives for new systems or retrofits on existing systems using less energy. Upgrades include reducing operating pressures, creating pressure zones, using high-efficiency pumps and motors and reducing horsepower requirements. The application includes additional information about the process. For more details, contact your local agricultural representative, or visit us online at idahopower.com/irrigation.

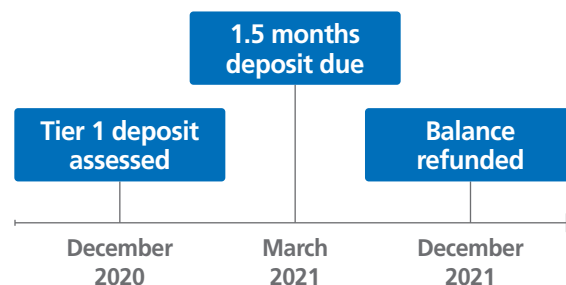


Bill Pay and Deposit Reminder

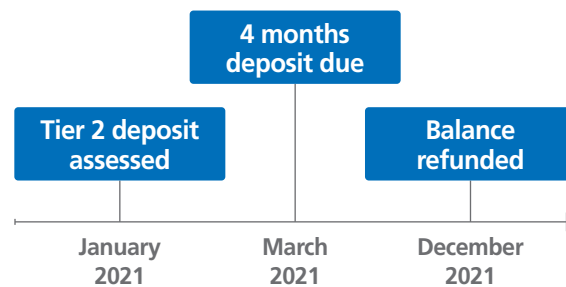
We wanted to provide a friendly reminder to keep you up to date with our policies for irrigation deposits. Because of the high value of your crops, we do not disconnect for late payment in June, July, August or most of September. However, late payment to your irrigation electricity could have an impact after the heat of the summer has finished.

Deposits

Tier 1 — Two late payment reminder notices on an account will require a Tier 1 deposit prior to the next year's irrigation season. The deposit is approximately 1.5 months of a full summer month irrigation bill. The deposit is due in March and any remaining balance is refunded in December of the same year.



Tier 2 — A cumulative overdue balance of more than **\$1,000** on an account on December 31 will require a Tier 2 deposit. The Tier 2 deposit is approximately 4 months of a full summer month irrigation bill. The deposit is due in March and any remaining balance is refunded in December of the same year.



We know you are busy during irrigation season! Please take a few minutes to pay your bills to avoid the burden of a deposit at the beginning of your next irrigation season. If you have any concerns about payment or to discuss payment plans, please contact our customer service center at 1-800-488-6151.

