#### **ORIGINAL SHEET NO. 63-1**

## SCHEDULE 63 BILL DISCOUNT FOR QUALIFIED CUSTOMERS PROGRAM

#### **PURPOSE**

The Bill Discount Program is an optional program designed to enhance affordability of electric service for qualifying residential Customers.

The Company's Bill Discount Program is enabled by ORS 757.230, which allows for differentiated rates for "low-income customers and other economic, social equity, or environmental justice factors that affect affordability for certain classes of utility customers."

#### **AVAILABILITY**

The Bill Discount Program is available to all residential Customers who are able to demonstrate or otherwise self-declare that their gross annual household income, adjusted for household size, is at or below 60 percent of household adjusted State Median Income ("SMI"), and whose household's estimated annual energy burden is calculated to be greater than six percent for homes that are primarily electrically heated, or greater than three percent for homes that are primarily heated using an alternative fuel source. The calculation to determine a Customer's estimated annual energy burden amount will be performed by the Company or a representative authorized by the Company who performs such calculation in conformance with practices approved by the Company.

In order to facilitate the Company's calculation of a Customer's estimated energy burden, the Customer or their declared primary residence must have a combined 12 months' worth of billing history.

#### **ENROLLMENT**

Customers may request to participate in the Bill Discount Program by contacting Idaho Power Company at 1-800-388-6040, through a participating Community Action Partnership Agency ("CAP Agency"), or through a participating Community-based Organization ("CBO"). A list of participating CAP Agencies and CBOs can be found at Idahopower.com/accounts-service/make-payment/help-paying-bill/oregon-assistance/.

#### **PROGRAM DESCRIPTION**

Participating residential Customers will receive a monthly bill discount at one of three levels based upon the Customer's demonstrated or self-declared gross household income, adjusted for household size, as a percentage of household adjusted SMI, as follows.

	Adjusted Household Income	Discount Towards Eligible Charges
Tier 1	up to 20% SMI	70% discount
Tier 2	>20% up to 40% SMI	25% discount
Tier 3	>40% up to 60% SMI	10% discount

The bill discount will be applied towards all base rate components and amounts included within Schedule 55, Annual Power Cost Update, and Schedule 56, Power Cost Adjustment Mechanism.

#### **ORIGINAL SHEET NO. 63-2**

# SCHEDULE 63 <u>BILL DISCOUNT FOR QUALIFIED</u> <u>CUSTOMERS PROGRAM</u> (Continued)

### **CUSTOMER TERMS AND CONDITIONS**

Upon acceptance into the Bill Discount Program, Customers will be subject to the following terms and conditions:

- 1. A Bill Discount Program participant must be the accountholder.
- 2. Household size reflects all permanent residents in the home, including adults and children.
- 3. Gross annual household income refers to the aggregate amount of both taxable and nontaxable forms of income from all sources and for all persons in the applicant's household.
- 4. A participating Customer's eligible discount amount applies only towards bills associated with the Customer's declared, permanent primary residence and only towards new charges billed after enrollment, commencing with the Billing Period following the Customer's date of enrollment in the program.
- 5. It is the Customer's responsibility to notify the Company if there is a change in eligibility status.
- 6. If the Customer is removed from the program, the Company will not seek to recover any benefits already provided to the Customer. A customer that has been removed from the program remains eligible for re-enrollment once the Company has received satisfactory documentation verifying such Customer's eligibility and need.
- 7. Participating customers must re-enroll in the program every four years.
- 8. This Schedule is governed by its terms, the General Rules and Regulations contained within the tariff of which this Schedule is a part of, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.