SCHEDULE 61
POWER QUALITY PROGRAM

AVAILABILITY

Service under this Schedule is available to Customers throughout the Company's service area within the State of Oregon.

PROGRAM DESCRIPTION

The Power Quality Program is intended to provide Customers with a mechanism to identify and correct electrical problems within the Customer's residence or business which impact the Customer's power quality.

SERVICES PROVIDED

The Company will provide the following services:

Technical Assistance. The Company will perform a symptomatic audit of the Customer's residence or business to assist the Customer in identifying the probable cause of any power quality problems and possible solutions to any power quality problems identified. Technical Assistance is provided at no charge to the Customer.

Home Wiring Audit. A $60 payment is provided by the Company to residential Customers who have a home wiring audit performed by a licensed electrician. To have a home wiring audit performed, a Customer is responsible for contacting the Company to request the Home Wiring Audit form and then contacting a licensed electrician to perform the audit. The Customer is also responsible for ensuring the electrician performs the audit per instructions of the Home Wiring Audit form. The charge for the audit will be established by the electrician and will be billed by the electrician directly to the Customer. The Customer is responsible for paying the electrician the charge for performing the audit.

The $60 payment is provided to the Customer upon receipt by the Company of the appropriate copy of the completed Home Wiring Audit form. The Customer is responsible for submitting the Home Wiring Audit form to the Company.

Purpose of Payment. The purpose of the $60 payment is to assist the Customer in identifying any wiring deficiencies that may be causing power usage problems. The payment is not an indication that the Company has performed any analysis as to the safety of the Customer’s wiring or that the Company concurs with the findings of the electrician’s wiring audit.

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