

RULE G
BILLINGS

1. Fractional Periods. When the Customer's Billing Period is less than 27 days or greater than 36 days, the Energy Charge for service under Schedules 1, 5, 7, 9, 19, or 24 will be calculated using actual meter readings. The Energy Charge for services provided under Schedule 40 will be determined using the daily kWh calculated on the basis of load size and number of units served multiplied by the actual number of days since the account was opened or since the previous billing, where appropriate. The proration of the applicable Demand Charge, Basic Charge, Facilities Charge, and Service Charge specified in the appropriate schedule will be calculated by dividing the charge by 30 and multiplying the result by the actual number of days since the account was opened or since the previous meter reading, where appropriate. However, the prorated Service Charge for Schedules 1, 5, 7, 9, 19, or 24 or the Minimum Charge for Schedule 40, will be no less than the amount specified in Schedule 66. For Schedule 15, the proration of the applicable Monthly Charge will be calculated by dividing the charge by 30 and multiplying the result by the actual number of days since the account was opened or the previous billing, where appropriate.
2. Corrected Billings. Whenever it is determined that a Customer was incorrectly billed, the Customer may be rebilled the correct amount as described in OAR 860-021-0135. The Company may not bill for services provided more than three years for over-billed amounts and no more than two years for under-billed amounts before the date the Company discovered the billing error. The corrected billings will not exceed a 12-month period from the date the last incorrect bill was issued.

For under-billed amounts, the Company shall provide written notice to the Customer detailing the circumstances, time period, and the adjustment amount of the underbilling. If an underbilling occurs, the Company will offer and enter into reasonable payment arrangements with the Customer. The Customer shall be notified in writing of the opportunity to enter into reasonable payment arrangements and of the Commission's dispute resolution process. For any overbillings, the Customer will have the choice of a refund or a credit on future bills.

3. Due Dates. The Company's practices relating to Due Dates are governed by the Oregon Administrative Rules (OARs) of the Oregon Public Utility Commission, in effect at the time the event occurred which required application of the OARs. If the Company's Rules and Regulations on file with the Oregon Public Utility Commission contain provisions which conflict with the OARs, the provisions of the respective OARs supersede those included in the Company's Rules and Regulations.
4. Returned Checks. Checks or payments remitted by Customers in payment of bills are accepted conditionally. A Returned Check Charge, as specified in Schedule 66, will be assessed to the Customer for handling each check or payment upon which payment has been refused by the bank.
5. Late Payments. A Late Payment Charge, as provided in Schedule 66, may be levied against any unpaid account that is not paid in full each month, except for accounts of agencies of the State of Oregon as described below. All payments received by the subsequent month's billing date will apply to the Customer's account prior to calculating the Late Payment Charge. Payments will satisfy the oldest portion of the billing first and the current portion of the billing last. A Late Payment Charge will not be applied to a Residential account with a Time Payment Agreement or a Budget Pay Plan that is current. A Late Payment Charge will not be applied to a Low-Income Residential Customer as defined in OAR 860-021-0180.

Late Payment Charges to agencies of the State of Oregon will follow provisions of Oregon Code §293.462. Any state agency that claims that it falls within the provisions of Oregon Code §293.462 must notify the Company in writing of such claim.

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(Continued)

6. Temporary Suspension of Demand. When the Customer is obliged temporarily to suspend operation due to strikes, action of any governmental authority, acts of God or the public enemy, the Customer may procure a proration of the monthly Billing Demand based upon the period of such suspension by giving immediate written notice to the Company. However, all monthly Minimum Charges and/or obligations will continue to apply as specified in the applicable schedule or a written agreement.

OREGON