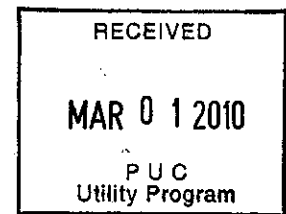


RULE C
SERVICE AND LIMITATIONS



1. Rates and Tariff. Service supplied by the Company will be in accordance with the Tariff on file with the state regulatory authority having jurisdiction, and as in effect at the time service is supplied. All service rates and agreements are subject to the continuing jurisdiction and regulation of such authority, as provided by law. Those matters relating to customer service not expressly addressed in the Rules, Regulations, and Rates of this Tariff shall conform to the requirements of Oregon Administrative Rules, Chapter 860, Division 21.

When any municipal corporation or other local taxing agency imposes on the Company any franchise, occupation, sales, license, excise, business, operating, privilege, or use of street tax or exaction, the amount thereof which exceeds 3 1/2 percent of the gross revenue (pursuant to OAR 860-22-0040) derived from Electric Service furnished Customers within the levying municipality or taxing district will be billed pro rata to such Customers in accordance with Schedule 95. When Customers are billed as herein provided, the amount will be separately stated on, and added to, the regular billing.

2. Supplying of Service. Service will be supplied under a given schedule only to Points of Delivery as are adjacent to facilities of the Company, adequate and suitable as to capacity and voltage for the service desired and under the schedule applicable thereto. The Company will not be obligated to construct extensions or install additional service facilities except in accordance with Rule H. In all other cases, special agreements between the Customer and the Company may be required.
3. Service Application. The Company will normally accept an application for service from the Customer by telephone, through the Company's Web site or by other oral communication. The Company may however, at its discretion, require the Customer to sign an application requesting service. As provided in OAR 860-021-0055, applications for temporary, seasonal, or short-term service for periods of not less than one month are accepted when the Company has available capacity for the service required and the Customer pays the Company in advance the estimated net cost of installing and removing the facilities required to supply service.
4. Choice of Schedules. The Company's schedules are designed to provide monthly rates for service supplied to the Customer on an annual basis. The Customer may elect to take service under any of the schedules applicable to this annual service requirement, and the Company will endeavor to assist in the selection of the appropriate schedule most favorable to the Customer. Changing of schedules will occur only when the characteristics of the Customer's usage change such that another applicable schedule is deemed more favorable to the Customer when applied to the Customer's annual service requirements. Customers receiving service under Schedules 7, 9, and 19 will be reviewed on a monthly basis under the provisions established in the Applicability section of each of these schedules.
5. Point of Delivery Service Requirements. A Customer may be served at more than one Point of Delivery at the same Premises if practicable, unless otherwise specified in a schedule. Service at each Point of Delivery at the same Premises will be offered under the appropriate schedule. The Customer's request for service at an additional Point of Delivery will be subject to the applicable line extension rules of the Company. The Company may refuse to provide service at more than one Point of Delivery at the same Premises if it is determined by the Company that the additional Point of Delivery cannot be provided without jeopardizing the safety and reliability of the Company's system or service to the Customer or to other Customers. Service provided to a Customer at multiple Points of Delivery at the same Premises will not be interconnected electrically.

Where separate Points of Delivery exist for supplying service to a Customer at a single Premises or separate meters are maintained for measurement of service to a Customer at a single Premises, the meter readings will not be combined or aggregated for any purpose except for determining if the Customer's total power requirement exceeds 20,000 kW. Special contract arrangements will be required when a Customer's aggregate power requirement exceeds 20,000 kW.

RULE C
SERVICE AND LIMITATIONS
(Continued)

5. Point of Delivery Service Requirements (Continued)

Service delivered at low voltage (600 volts or under) will be supplied from the Company's distribution system to the outside wall of the Customer's building or service pole, unless an exception is granted by the Company and the City or State Electrical Inspector.

The Customer's facilities will be installed and maintained in accordance with the requirements of the National Electrical Code.

6. Limitation of Use. A Customer will not resell electricity received from the Company to any person except where the Customer is owner, lessee, or operator of an apartment house, mobile home court, or other multi-family dwelling where the use has been sub-metered prior to January 1, 1974, and the use is billed to residential tenants at the same rates that the Company would charge for service, unless the Commission authorizes alternative procedures. This limitation does not apply to customers that resell electricity as motor fuel, such as an electric vehicle service provider, consistent with ORS 757.005(1)(b)(G).

A Customer's wiring will not be extended or connected to furnish service to more than one building or place of use through one meter, even though such building, property, or place of use is owned by the Customer. This rule is not applicable where the Customer's business consists of one or more adjacent buildings or places of use located on the same Premises or operated as an integral unit, under the same name and carrying on parts of the same business.

7. Rights of Way. The Customer shall, without cost to the Company, grant the Company a right of way for the Company's lines and apparatus across and upon the property owned or controlled by the Customer, necessary or incidental to the supplying of Electric Service and shall permit access thereto by the Company's employees at all reasonable hours. The Customer shall also permit the Company to trim trees and other vegetation to the extent necessary to avoid interference with the Company's lines and to protect public safety.

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