

RULE F
SERVICE ESTABLISHMENT AND
DISCONTINUANCE

1. Service Establishment. A Service Establishment Charge as specified in Schedule 66, unless otherwise specified in a different schedule, will be assessed upon initiating metered service with the Company if service at the Point of Delivery is currently energized. The applicable charge will be billed with the first regular bill.

a. Owners or managers of rental property that arrange with the Company to provide continuous service between tenants will not be assessed a Service Establishment Charge when the service reverts to the responsible party as arranged.

2. Continuous Service. At the request of owners or managers of rental property, the Company will provide continuous service between tenant occupancy. A Continuous Service Reversion Charge, as specified in Schedule 66, will be assessed each time service reverts to the responsible party as arranged.

3. Service Connection. Where service at the specified Point of Delivery is currently disconnected from the Company's system, a Service Connection Charge or Remote Service Connection Charge, as specified in Schedule 66, will be assessed at the time service is connected. The applicable charge will be billed with the first regular bill. The Service Connection Charge applies to all service connections, except for remote service connections, for both metered and unmetered service. The Remote Service Connection Charge applies only to those service connections where remote capability of reconnection is available and when service is connected remotely. The Service Establishment Charge does not apply when service is reconnected.

4. Service Discontinuance. At the Customer's request, the Company will disconnect service during normal working hours. There is no charge for discontinuing service.

a. When a Customer requests service be discontinued, service will not be disconnected if another party has agreed to accept responsibility for service at the Point of Delivery. Upon initiating service, the Customer requesting service will be billed a Service Establishment Charge in accordance with this rule.

5. Termination Practices. The Company's practices relating to Termination of Service are governed by the Utility Customer Relations Rules (UCRRs) of the Idaho Public Utilities Commission, in effect at the time the event occurred which required application of the UCRRs. If the Company's Rules and Regulations on file with the Idaho Public Utilities Commission contain provisions which conflict with the UCRRs, the provisions of the respective UCRRs supersede those included in the Company's Rules and Regulations.

6. Field Visit. A Field Visit Charge, as specified in Schedule 66, will be assessed when a Company representative visits a service address intending to disconnect or connect service, but due to Customer action, the Company representative is unable to complete the disconnection or connection at the time of the visit. Examples of Customer action include, but are not limited to, a) the Customer making a payment at the door, or b) obstructing the Company's access to the Customer's meter or threatening to cause or causing physical harm to the Company representative.