

Changing an Existing Electrical Service

General

An existing service may be changed, modified, or relocated to meet the customer's electrical needs. Sometimes, it may be necessary to disconnect the power to do this work. Idaho Power will disconnect your service and reconnect it after the work is completed at no cost provided:

1. You give Idaho Power at least 24 hours notice for the disconnect and the reconnect.
2. Both the disconnect and the reconnect are done during normal working hours (weekdays between 8:00 am and 5:00 pm).
3. You are ready to have your service disconnected when Idaho Power arrives.
4. You are ready to have your service reconnected when Idaho Power arrives.

NOTE. Once the service has been disconnected, code requires that the installation must be inspected and tagged before Idaho Power can reconnect it.

You may be required to pay for this service if it is required outside normal business hours or if Idaho Power is required to make an extra trip due to a customer's action.

You may also be required to pay for any additional work or materials supplied by Idaho Power to meet the needs of your new service. Construction credit allowances may not be available when load is added to an existing service.

Placing a Handhole in a Driveway

A customer has three options when a concrete driveway or other concrete surface that could be driven on conflicts with the location of a handhole. Refer to *Requirements for Single Phase Underground Electric Service* document on the Idaho Power website document for requirements.

What to do First

Call Idaho Power before you begin any work.

In the Boise area: 388-2323
All other areas: 800-488-6151

An Idaho Power representative will review your service requirements to determine if its existing facilities are adequate for the changes you are making.

Refer to the Idaho Power website for additional information on service requirements.

NOTE. You must also call **Dig-Line** at least two business days prior to any digging.
Dial **811** (Nationwide)

Some Reasons for Changing a Service

- ◆ You need more power and the existing panel is not adequate and must be replaced. For example, the main breaker may be too small or the panel is full and there is no room for additional circuits.
- ◆ You have already added equipment and now there appears to be power quality problems and Idaho Power's service wires, cables, or equipment may be inadequate.
- ◆ You want to replace an old or damaged panel.
- ◆ You want to move the meter to another location.
- ◆ You want to convert from an overhead service to an underground service.
- ◆ You want to build a new structure or modify an existing structure and the service wires or cables need to be relocated.