

Irrigation Rate Schedule Information*

To help you better understand your energy bill, Idaho Power is providing the following information about the pricing you pay for services provided by Idaho Power. For more detailed information regarding your service, please visit our website at idahopower.com/regulatory — including definitions for the different components that make up bills for our irrigation customers.

*Rates reflect those in effect as of June 1, 2024.

Schedule 24 Irrigation Service

Service Charge

| | |
|-----------------------------------|---------|
| In-Season (June–September) | \$30.00 |
| Out-of-Season (October–May) | \$6.00 |

Energy Charges

In-Season (June–September)

| | |
|---------------|-----------------|
| All kWh | 5.7265¢ per kWh |
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Out-of-Season (October–May)

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|---------------|-----------------|
| All kWh | 6.7288¢ per kWh |
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|---|----------------|
| Demand Charges (In-Season) | \$14.06 per kW |
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|------------------------------------|-----------------|
| Power Cost Adjustment | 0.7447¢ per kWh |
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| Energy Efficiency Rider | 2.35% |
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| Franchise Fee | 1–3% of total bill |
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Glossary of Terms

In Season/Out-of-Season Rates: Irrigation customers pay in-season and out-of-season rates instead of summer and non-summer rates. The season begins on the May meter read date and ends on the September meter read date.

Service Charge: A fixed monthly charge that recovers costs which do not vary with a change in energy consumption. These costs include the investment in the service line and meter as well as the costs of meter reading and billing.

Kilowatt (kW): A unit of measure of the amount of electricity needed to operate given equipment. One kilowatt is equal to 1,000 watts and 1.3 horsepower.

Billing Demand: The average kW supplied during the 15-consecutive-minute period of maximum use during the billing period which may be adjusted for power factor.

Demand Charge: Demand, represented by kW, measures the rate at which energy is used at a point in time and is billed on the basis of Billing Demand. The Demand Charge recovers a portion of the capacity-related costs associated with the generation and transmission of electricity.

Kilowatt-hour (kWh): The unit Idaho Power uses to measure your electricity usage each month. Kilowatt-hour is the most commonly used unit of measure showing the amount of electricity consumed over time.

Energy Charge: The Energy Charge, billed on the basis of kWh, collects energy-related generation costs in addition to recovering a portion of the capacity-related costs. These costs include distribution facilities such as substations, primary lines and transformers, and the remaining fixed costs not collected through the service charge or demand charge.

Power Cost Adjustment (PCA): The annual PCA reflects the impact stream flow conditions have on the cost of generating electricity. The PCA includes the cost of fuel for coal and/or natural gas-fired generating units owned by the company as well as buying power from the wholesale energy market. PCA expenses are offset by any sale to other utilities of surplus electricity generated by Idaho Power throughout the year. The PCA adjusts rates up or down depending upon actual power costs incurred by the company.

Energy Efficiency Rider: Provides financial support for Idaho Power’s energy efficiency programs.

Franchise Fee: Reflects part of the amount Idaho and Oregon cities charge Idaho Power for placing power lines on city property. Idaho Power signs a “franchise” with city governments for this privilege. The fees are collected by Idaho Power and passed directly to the local government entity. The fee may be between 1 and 3% of the customer’s bill, depending on applicable government regulations.

Federal Columbia River Benefits Supplied by Bonneville Power

Administration (BPA): Customers may qualify to receive a credit as part of the Federal Columbia River Power System benefits supplied by BPA. These benefits, shared among residential and small farm customers, are a result of a settlement agreement Idaho Power negotiated with BPA in 2001.



Important Information

For Irrigation Customers in Idaho

This brochure is a summary of the Idaho Public Utilities Commission’s (IPUC) rules and regulations regarding irrigation customer service. It is intended to help you understand your rights as an Idaho Power irrigation customer and will better acquaint you with some of our operating procedures. This is only a summary. For more information, please visit our website at idahopower.com, or contact our Customer Care Team at 208-388-2323 or 1-800-488-6151 (outside the Treasure Valley) between 7:30 a.m. and 6:30 p.m., Monday through Friday (except holidays). You can also contact us online at idahopower.com/contactus, or via mail at P.O. Box 70, Boise, Idaho 83707.

The IPUC may be contacted by mail at P.O. Box 83720, Boise, Idaho 83720-0074; by phone at 208-334-0300 or 1-800-432-0369 (outside the Treasure Valley); or by visiting puc.idaho.gov.

Customer Billing Information

Idaho Power reads your electric meter at approximately the same time(s) each month. Your monthly bill is considered past due 15 days after the bill is issued to you. A late payment charge may be assessed on any amount remaining unpaid on the next month's bill.

Rules for Deposits

A deposit may be required in accordance with the terms and conditions on file with the IPUC.

Tier 1 Deposit

Customers who have received two or more reminder notices for nonpayment during the most recent 12-month period during which service was received, have had service terminated for nonpayment during the last four years, and have not subsequently received Schedule 24 service — or were required to pay a Tier 2 deposit for the previous irrigation season — will be required to pay a Tier 1 deposit prior to the following irrigation season. Customers with at least one Schedule 24 account that meets the requirements for payment of a Tier 1 deposit will be required to pay a Tier 1 deposit on all Schedule 24 accounts for which they are financially responsible and requesting Schedule 24 service. Customers required to pay a Tier 1 deposit will be subject to a deposit amount equal to approximately 1.5 times the average in-season bill amount, as defined in Schedule 24, for each service requested.

All Tier 1 deposits plus accrued interest will be applied to the customer's account upon date of disconnection or at the time the customer's September bill is prepared, whichever is earlier.

Tier 2 Deposit

Customers with a cumulative past due balance equal to or greater than \$1,500 on Dec. 31 will be required to pay a Tier 2 deposit on all Schedule 24 accounts for which the customer is financially responsible and requesting Schedule 24 service. A Tier 2 deposit will also be required from customers who have had a cumulative past due balance equal to or greater than \$1,500 on Dec. 31 during any of the previous four years and who have not subsequently had active Schedule 24 service. A Tier 2 deposit will be equal to approximately four times the average in-season bill amount, as defined in Schedule 24, for each service requested.

In lieu of a deposit, customers may provide a guarantee of payment from a bank or financial institution acceptable to Idaho Power.

A portion of the Tier 2 deposit plus accrued interest equal to the monthly billing amount will be applied to the customer's account each month until the Tier 2 deposit amount plus accrued interest is depleted. Any Tier 2 deposit amount and/or accrued interest remaining at the date of service disconnection or at the time of the customer's September billing, whichever is earlier, will be applied to the customer's account.

Rules for Termination of Service

Idaho Power must follow stringent guidelines before terminating your electric service. Electric service can be turned off, or service can be denied, with proper notification for one or more of the following reasons:

1. Not paying a bill within 15 days after the bill was issued, or paying a delinquent bill with a check or an electronic payment drawn on an account with insufficient funds.
2. Not paying a required deposit or deposit installment.
3. Misrepresenting your identity to receive service.
4. Denying or willfully preventing our access to the meter.
5. Intentionally wasting energy or interfering with service through improper equipment or other means.
6. Not paying an advance payment or providing an acceptable guarantee when required.

Proper Notification

Your service cannot be turned off without Idaho Power first notifying you in writing at least seven days in advance. We must diligently try to notify you in person or by telephone at least 24 hours before turning off service.

Termination without Notification

Idaho Power can terminate your service without notification only under the following conditions:

1. A dangerous or hazardous condition exists.
2. You obtained service without our authorization or knowledge.
3. A court, the IPUC or another authorized public authority orders us to terminate your service.

4. We have diligently tried to notify you of our intent to terminate your service, but have been unsuccessful in our attempt to contact you.

Rule K Responsibilities

Idaho Power's Rule K: Customer's Load and Operations outlines IPUC-approved power quality and reliability limitations. Compliance with this tariff is mandatory for all customers. Please see idahopower.com/rulek for your responsibilities under Rule K and information about devices that can cause both customer-owned and Idaho Power equipment to fail.

Complaint Procedure

You may, at any time, file a complaint and request a conference with an Idaho Power representative. After Idaho Power receives a complaint, we will immediately start an investigation. The results will be given to you and you will have an opportunity to discuss the results. If you are still dissatisfied, a complaint may be taken to the IPUC for review. Service will not be turned off during any part of this complaint procedure if all undisputed bills are paid.

More Information

If you need more information, please visit our website at idahopower.com, or contact our Customer Care Team at 208-388-2323 or 1-800-488-6151 (outside the Treasure Valley) between 7:30 a.m. and 6:30 p.m., Monday through Friday (except holidays). You can also contact us online at idahopower.com/contactus, or via mail at P.O. Box 70, Boise, Idaho 83707.

We appreciate the opportunity to serve you and are committed to providing you reliable electricity at a fair price.

Si le gustaría recibir esta información en Español, favor de llamar Idaho Power.