



Payment Arrangements

for Oregon Small Business Customers



Is your **BUSINESS**

behind on the power bill?

Let us help. We are offering new payment plans to get you caught up.



After voluntarily suspending disconnections and waiving late fees since March 2020, Idaho Power will begin assessing late fees and resume disconnections for past due bills starting in January 2021.

If you are struggling to pay your bill during this time, we can help. Payment arrangements can set you on a manageable path forward with the past-due balance.

Idaho Power is offering additional payment solutions in response to the struggles many businesses are facing due to the coronavirus pandemic. Please contact us to make payment arrangements if you are unable to pay your bill in full. As always, disconnection is the last resort.

Customer Care Team

1-800-388-6040 (toll free)



Idaho Power has created additional payment plans to provide greater flexibility to customers during this unique time.



The following payment plans are available for small business customers. To learn more about these options or enroll in a payment plan, please call 1-800-388-6040 before making your next payment.



Pay in Full

Pay the balance within 10 days.



Half Now, Half Later

Pay 1/2 of the balance within 10 days.

Pay the remaining 1/2 of the balance, + any charges from a new bill, within 30 days.



Equal Pay – 3 Months

Pay 1/3 of balance within 10 days.

Pay 1/3 of balance, + any charges from the new bill, on due date each of the next 2 months.





Equal Pay – 4 Months

Pay 1/4 of balance within 10 days.

Pay 1/4 of balance, + any charges from the new bill, on due date each of the next 3 months.



Equal Pay – 7 Months

Pay 1/7 of balance within 10 days.

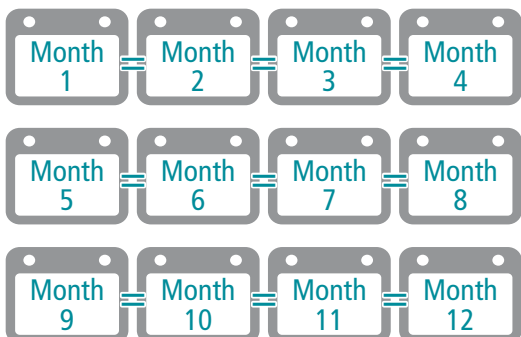
Pay 1/7 of balance, + any charges from the new bill, on due date each of the next 6 months.



Level Pay – 12 Months

Pay the balance in 12 equal installments (1/12 of the balance plus the average monthly bill).

First installment due within 10 days.



Ways to Pay

While payments can be made online, payment arrangements can only be made by calling our Customer Care team at **1-800-388-6040**.

Online

Go to **idahopower.com/pay** to make an electronic bank payment for no fee with My Account.

Card or Check-by-phone

Call the Customer Care team at **1-800-388-6040** to pay by check or card over the phone. A convenience fee of \$2.75 per transaction will be assessed.

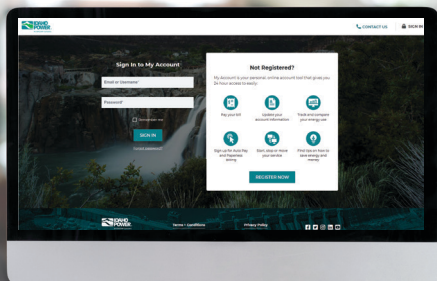
Cash or Check at a Pay Station

Submit your payment and billing statement at a local pay station. For a list of pay stations, visit **idahopower.com/dropbox**.

For more information on ways to pay, visit **idahopower.com/pay**.

Track and Manage Your Use

Don't let your bill be a surprise. Track your use and set bill threshold alerts using My Account. Sign up at **my.idahopower.com**.



Looking for energy advice?

We recognize your business may look very different than it did a year ago.

Have your energy needs changed significantly as a result of the pandemic?

Do you have questions about your bill, energy efficiency or possible efficiency incentives?

Reach out to your energy advisor to see how we can partner with you to meet your energy needs.

Find your energy advisor at **idahopower.com/contact-your-energy-advisor**.

Para más información en español, por favor llame a nuestro número de servicio: 208-388-2323 o 1-800-488-6151 (oprime 5).