

ENERGY @WORK

COMMERCIAL & INDUSTRIAL ENERGY EFFICIENCY • SPRING 2018

Alpine Automotive: On the Road to Savings

Alpine Automotive understands how challenging it can be when your vehicle is in the shop for repair. That's why they've done everything they can to keep their employees and customers happy.

When they moved from a 2,000-square foot (ft²) facility to one that was over 8,000 ft², they knew they wanted to incorporate energy-saving measures into their new space.

Faith Mackert, Human Resources Manager, thought the process was a bit intimidating looking at the application. "But it really was super easy," she said. "There were two individuals from Idaho Power who were there for me. I called on multiple occasions. They walked me through the process. It was really easy, and they were so easy to work with."

Alpine Automotive received a \$4,557 incentive for the installation of LED lighting, occupancy sensors, daylight photocells and evaporative coolers. These measures are expected to save 15,990 kilowatt-hours (kWh) per year.

"The evaporative coolers were extremely handy this summer. We opened on Aug. 1. It really makes the productivity in our technicians a lot more efficient with the cooler temperatures inside the shop."

"Everything we did in here has really met or exceeded our expectations," she said. "If everyone can try to be more efficient with their power, it's just going to be a win-win for everyone."



Are you thinking about upgrading your business's equipment or processes to save energy and money? You may qualify for an Idaho Power incentive. To learn more, visit our website.

idahopower.com/business

Upcoming Events

Industrial Refrigeration System Efficiency

Wednesday • April 25
7:30 a.m. to 4:30 p.m.
Twin Falls

This is a free event.
Continuing education units (CEU) may be available.
Register: training@idahopower.com or call 208-388-5099

Energy Efficiency of Cooling Towers

Tuesday • May 8
Twin Falls

This is a free event.

Energy Efficiency of Chilled Water Systems

Wednesday • May 9
Twin Falls

This is a free event.

Building Manager and Building Operator Training

IBOA-Building Operator Certification Level II

March 5 – May 18
Fort Hall
Idaho Power customer scholarship covers \$700
Register: intboa.org/boc-level-ii/2018/march/idaho

IBOA-Building Operator Certification Level II

April 16 – May 4
Idaho Ice World, Boise
Idaho Power customer scholarship covers \$700
Register: intboa.org/boc-level-ii/2018/april/idaho

IBOA-Building Operator Certification Level I

May 30 – June 29
Boise
Idaho Power customer scholarship covers \$700
Register: intboa.org/boc-level-i-events/2018/may/idaho

idahopower.com/training

Idaho Power Launches New Website

Idaho Power unveiled a new website in late 2017. The new website is more streamlined and customer friendly than ever, with an optimized user experience for every device. There are a variety of features designed to help customers quickly and easily find the information they are looking for. Whether you want to pay your bill online, set up a new account, view outage information, find energy-savings tips or check out our social media channels, you are only a click away.

Business customers can visit idahopower.com/business to learn about new construction and major renovation, retrofit and custom energy efficiency incentives, training opportunities, energy-saving resources and more.



idahopower.com

School Districts Team Up with Idaho Power to Save Energy

The nation's 17,450 K–12 school districts spend more than \$6 billion annually on energy — more than any expense besides personnel. As much as 30 percent of a district's total energy is used inefficiently or unnecessarily. By being more energy efficient, schools can save money and improve the students' learning environment.

Throughout 2017, school districts from Idaho and Oregon were engaged in a Continuous Energy Improvement (CEI) Cohort for Schools program through Idaho Power. The cohort brought together superintendents, principals, teachers and volunteers to share knowledge on energy-saving opportunities. The participating school districts were Aberdeen, Buhl, Boise, Caldwell, Cassia County, Jerome, Nampa, Pine Eagle and Wendell.

Through the cohort, participants assessed their current energy use, identified metrics to evaluate energy consumption and developed a plan to reduce energy use at facilities in their district with the assistance of industry experts. Energy efficiency training and coaching was provided and energy models were built to track energy savings at the participating facilities.

School districts preliminary estimated savings are a combined 1,610,498 kWh per year. That's enough to energy to provide power for 141 homes for an entire year.

Idaho Power is gauging interest in future cohorts. To learn more, contact your energy advisor or email customprojects@idahopower.com.

idahopower.com/business



Idaho Power Customer Solutions and Energy Advisors

Do you have energy questions or are you confused about charges on your electric bill? Do you know what rate schedule your business is on or wonder what it costs for each kWh? Idaho Power's customer solutions advisors (CSA) can help answer these questions and provide guidance on many issues. The CSAs are in our Customer Interaction Center and available by calling 1-208-388-2323 or 1-800-488-6151.

Idaho Power also has energy advisors, also known as customer representatives, who provide a higher level of care for more technical- and field-related concerns. They can help find ways to save money on your energy bill or possible opportunities your business may have to participate in Idaho Power's energy efficiency programs. Energy advisors are here to help and are experts when it comes to everything energy. Your energy advisor can answer questions, resolve problems, provide

information on our services and act as a liaison between our company and yours. Our specially trained energy advisors can help you understand and use Idaho Power's energy efficiency programs.

To contact your energy advisor, visit idahopower.com/energyadvisor. Submit the five-digit ZIP code of your facility's physical location, and you'll find your energy advisor's name and phone number. You can also submit a question online. If you provide your contact information, your energy advisor will respond via phone or email.

We want our customers to feel confident relying on Idaho Power as their trusted energy advisor that provides reliable, prompt service with engaged employees who are easy to do business with.

idahopower.com/energyadvisor



Idaho Power Recruits Beavers for Wetland Rehab

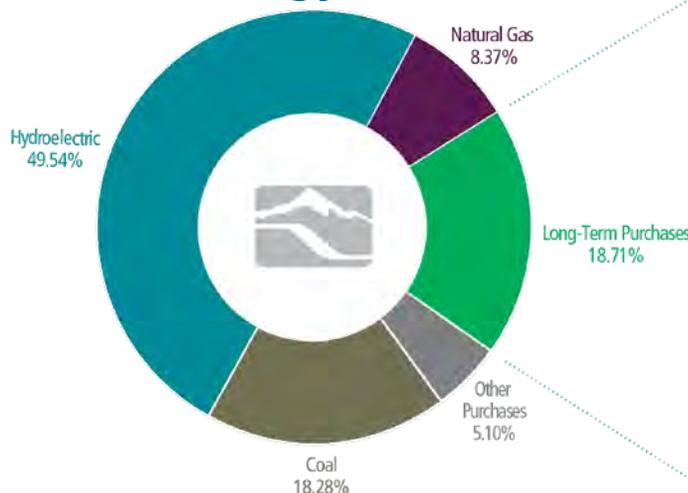
Biologists from Idaho Power recently joined forces with Ducks Unlimited to improve wildlife habitat on property the company owns in Owyhee County. They hope repairs to dikes and drainage channels, along with increased beaver activity, will benefit wetlands in the Bruneau Delta.

The area of marshes and small islands, where the Bruneau River flows into the Snake River at C.J. Strike Reservoir, is both stopping place and permanent home to a wide variety of ducks, geese, shorebirds and aquatic animals. Learn more about this project in a video, Working on Wetlands, on Idaho Power's YouTube page.



Idaho Power's 2017 Energy Portfolio

Did you know nearly 50 percent of Idaho Power's energy came from clean, renewable hydroelectricity? The national average is just 7.5 percent, making it easy to see why Idaho Power is proud of its portfolio.

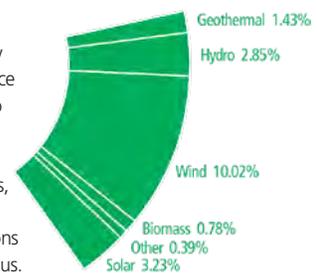


About our Long-term Purchases

Idaho Power is committed to supporting renewable energy sources such as wind and solar, and we buy them as part of our portfolio mix. In turn, we sell the Renewable Energy Credits (RECs) we get from those purchases to offset power supply costs and keep customer prices as low as possible.

The buyer of the REC gets to claim that power as part of its energy. Therefore, we do not represent that electricity produced by this resource mix is being delivered to our retail customers. We do support these alternate energy sources, and we pass along that credit to the organizations that buy the RECs from us.

The breakdown of our long-term purchases





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For your business owner or manager.

Update Your Contact Information for Outage Notifications and More

Ensuring that your contact information is up-to-date allows Idaho Power to provide you with outage notification and other important communication. To check your current information and make updates, go to idahopower.com/myaccount, log into My Account, select "My Account Profile" and "Update Contact Information".

If you have multiple accounts, you can add an Account to your My Account login to create one view for all accounts. My Account is mobile friendly, so you can make updates on the computer, tablet or smartphone.

